When Exit Presents an Opportunity

Next time you're in a large retail store, count the number of exit signs you see. A leading retailer needed to do just this...in 1,500 stores. The signs were expiring so to properly dispose of and replace them, they needed to know how many there were. And they had to do it fast.

THE CHALLENGE

Our client had 90 days to inventory the approximately 30,000 signs. Field audits were necessary to get an accurate count. With 1,500 stores spread across a wide geographic area and manual processes for inventory, this type of job could take up to 9 months to complete.

The typical approach to a field audit of this scope involved a manual process and paper trail that often resulted in lost data, significant rework, poor accuracy and haphazard implementation.

THE SOLUTION

Solis had the team to conduct the field audit. But that was just one piece of the puzzle. In order to meet the aggressive timeline, Solis teamed up with QMerit, a leader in providing workforce management solutions to digitize scheduling, surveying and much more.

Using QMerit's platform, Solis was able to develop a digital survey for use on smartphones and tablets to capture data in real time. This eliminated the need for rework, reduced time and costs and improved accuracy.

THE RESULT

Digital automation resulted in a 67% reduction of time for project completion, without sacrificing accuracy in order to meet the deadline. In fact, the retailer was impressed with the innovative solution and praised Solis for the accuracy of the inventory. And Solis was awarded a significant amount of work in the next phase - disposal and replacement of the exit signs.

CLIENT
A leading big box retailer

LOCATION
Across the U.S.

BY THE NUMBERS

30K EXIT SIGNS TO INVENTORY

1,500 STORES

TIME FOR FIELD AUDIT DECREASED BY 67% FROM **9 MONTHS TO 90 DAYS**

75+ TECHNICIANS

2 PARTNERS: SOLIS & QMERIT

At Solis, the strength of our team and partnerships means that we look at each challenge as an opportunity. Call today and we'll find the Solis solution that's right for you!

CONTACT US FOR A **FREE** EVALUATION OF YOUR SITE. **SOLISUSA.COM**

SOLIS
Lighting & Electrical Services